

Kelly Fusion is a suite of people-first automated work solutions that reduce time and labor-intensive tasks, enabling businesses and employees to deliver elevated results and enhanced talent experiences.

## Challenge:

Kelly's largest business unit supports thousands of client employees through complex and time-consuming screening and onboarding processes. Our internal onboarding specialists were spending large chunks of time engaged in repetitive and monotonous data processing tasks.

## **Solution:**

We designed and deployed a Kelly Fusion digital worker to automate key elements of screening and onboarding, including profile and background verification, drug screening request submissions, and final hiring processes. The solution included 10 custom-built automations.

## **Results:**

The digital worker has delivered impressive cost and time savings, while our human specialists report a reduction in repetitive and tedious tasks, easier access to important data, and improved employee and client satisfaction levels.

**BUSINESS VALUE DELIVERED** 



\$182,520

**ANNUAL COST AVOIDANCE** 



\$1.1M\*

**COST SAVINGS** 

**PROCESS BENEFITS** 



42,000\*

**ENHANCED EXPERIENCES** 

**HOURS SAVED** 

\*Lifetime solution savings

Kelly Fusion