

CLOSING THE TIME GAP ON **DRUG SCREENING**

We automated key elements of the drug screening process, helping our clients to access essential workers safely and quickly.

TOGETHER WE'RE
LIMITLESS

Kelly Fusion is a suite of people-first automated work solutions that reduce time and labor-intensive tasks, enabling businesses and employees to deliver elevated results and enhanced talent experiences.

Challenge:

Many of our clients operate in environments that require workers to go through drug screening before they can start working. The process of manually initiating the screening process and having an internal specialist analyze the results was causing a 'time gap' in deployment.

Solution:

Our automation team built 5 custom automations to not only instruct our drug screening partners on specific screening requirements based on the circumstances but read results and take appropriate actions based on set outcomes – including referring results to a human colleague. The digital worker also sends out email notifications and transfers data to internal systems.

Results:

Automation of the drug screening process has allowed us to deploy workers more quickly, significantly decreasing cycle time, fulfilling talent workforce needs faster and reducing the time our human specialists spend instructing screening and reviewing results – saving valuable operational hours and costs and allowing them to focus on areas where they can add real value.

PROCESS BENEFITS



\$1.5M*
COST SAVINGS

ENHANCED EXPERIENCES



48,000*
HOURS SAVED

QUALITY IMPROVEMENTS



- Significant time savings
- Reduced error rate
- Sensitive data handled securely

*Lifetime solution savings

Kelly Fusion